## Travel Insurance - My Hawaii Trip Competition Terms & Conditions ("Conditions of Entry")

### Schedule

<table>
<thead>
<tr>
<th>Promotion:</th>
<th>Travel Insurance - My Hawaii Trip Competition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Promoter:</td>
<td>Medibank Private Limited ABN 47 080 890 259, Level 1, 720 Bourke Street, Docklands, VIC 3008, Australia. Ph: 134190</td>
</tr>
</tbody>
</table>
| Promotional Period: | **Start date:** 01/07/19 at 09:00 am AEST  
**End date:** 26/08/19 at 11:59 pm AEST |
| Eligible entrants: | Entry is only open to Australian residents who are 18 years and over. |

### How to Enter:

To enter the Promotion, the entrant must purchase a Medibank Travel Insurance policy during the Promotional Period.

Entry will be automatically recorded on purchase. Any Medibank travel insurance policies that are purchased during the Promotional Period but are subsequently cancelled by the time of the draw, will be deemed ineligible for draw entry.

### Entries permitted:

Entrants may enter multiple times provided each entry is submitted separately in accordance with the entry instructions above. Limit one (1) entry permitted per Medibank Travel Insurance policy purchased during the Promotional Period. If multiple persons are listed on a policy, the entry will be awarded to the first adult stated on the Certificate of Insurance.

### Total Prize Pool:

up to AUD $10,000.00

<table>
<thead>
<tr>
<th>Prize Description</th>
<th>Number of this prize</th>
<th>Value (per prize)</th>
<th>Winning Method</th>
</tr>
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</table>
| The prize is trip for two (2) adults to Hawaii which consists of:  
- return economy class flights for two (2) adults from the winner’s nearest capital city to Hawaii; and  
- eight (8) nights’ three-star twin share accommodation at the Sheraton Waikiki. | 1 | Up to AUD$10,000.00 depending on date and exact point of departure | Draw: computerised random selection - 13/09/19 at 02:30 pm AEST |

### Prize Conditions

- Both the winner and their guest for the prize must be aged 18 years or over.
- Travel itinerary will be determined by the Promoter in its absolute discretion.
- The prize will be booked through Ignite Travel Group.
- Prize must be booked by 15 December 2019 and all travel must be completed by 30 June 2020, or unless otherwise stated and is subject to hotel and flight availability. In the event a winner does not take the prize by the time stipulated, then the entire prize will be forfeited by the winner and cash will not be awarded in lieu of the prize.
- The prize is not available during peak times such as public holidays, school holidays including Easter and Christmas periods and cannot be changed once the booking has been made.
- Air travel is based on a per person allowance for a maximum of 2 guests travelling economy to Hawaii. Flights are instant purchase and include 2 x checked bag per person (max 32kg per bag). One passenger must be the winner and the winner/s and travelling companions must travel at the same time, must depart from the same capital city as stipulated in the prize and are responsible for transport from their residence to the departing airport. A surcharge may apply for select flights. Additional luggage, select seating, meals and entertainment are at the winners expense, payable at the time of booking or settled direct with the airline.
- Prize is subject to the standard terms and conditions of individual prize and service providers.
- The winner and his/her travel companion must depart from and return to the same departure point and travel together.
- Frequent flyer points will not be awarded and do not form part of the prize.
- The winner may be required to present their credit card at check in.
- The winner (and their companion) is responsible for all other expenses including spending money, meals (unless specified), drinks, transfers (unless specified), laundry charges, activities (unless specified),

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incidentals, taxes (excluding departure and any other flight associated taxes included within the prize), transfers, additional accommodation due to flight schedules, optional excursions, tipping, energy surcharges, gratuities, services charges, passports, visas, travel insurance and all other ancillary costs. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances. The winner is responsible for ensuring that they and their travelling companion(s) are fit to travel and have received appropriate immunisations and/or health checks prior to taking the prize. The Promoter is not responsible for any cancellation, delay or rescheduling of flights, and any costs incurred as a result (including, without limitation, accommodation costs) will be the sole responsibility of the winner.

- The winner and his/her travel companion are responsible for ensuring that they have valid passports, and any requisite visas, vaccinations and travel documentation.
- Accommodation is at Sheraton Waikiki and is subject to availability at the time of booking. Blackout dates apply including school and public holidays. Advanced reservation is required and must be booked by Ignite Holidays Pty Ltd. The resort shall not be responsible for loss, alterations, theft or expiration of the certificate. The gift voucher cannot be used in conjunction with any other promotions, discount or other certificates. Unused portions of the gift certificate are non-refundable. All incidental items such as food and beverage, mini bar, telephone and laundry will be at the person’s expense and should be settled on departure.

<table>
<thead>
<tr>
<th>Winner notification:</th>
<th>The winner will be contacted by email and phone within two (2) business days of the draw. The winner will be published in The Australian on 17/09/19.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unclaimed Prizes:</td>
<td>Prize must be claimed by 13/12/19 at 12:30 pm AEDT. In the event of an unclaimed prize, the prize will be redrawn on 13/12/19 at 02:30 pm AEDT at Plexus, Level 4, 411 Collins Street, Melbourne VIC 3000. The winner of the redraw will be notified by email and phone within two (2) business days of the redraw. The winner will be notified publicly (and their details published) in The Australian on 20/12/19.</td>
</tr>
</tbody>
</table>

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Draw:
   a) The draw will take place at Plexus, Level 4, 411 Collins Street, Melbourne VIC 3000 at 02:30 pm AEST on 13/09/19 using computerised random selection.
      i) The first valid entry drawn will be the winner of the prize specified in the Schedule above.
   b) The draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn.
   c) If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.
6. All reasonable attempts will be made to contact each winner.
7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize by the time specified by the Promoter, or is unavailable at the time stipulated by the Promoter for travel, they forfeit the prize and the Promoter is not obliged to substitute the prize.
8. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
9. The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.

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10. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.

11. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and/or specification, subject to any written directions of a regulatory authority.

12. No entry fee is charged by the Promoter to enter the Promotion.

13. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.

14. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at http://www.medibank.com.au/legal-information.aspx#privacy. The Promoter’s privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.

15. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.

16. It is a condition of accepting the prize that a winner and their travel companion may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize. If a winner or travel companion is under the age of 18, a nominated parent or legal guardian of the winner or travel companion will be required to sign the legal release on the winner or travel companion's behalf.

17. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.

18. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).

19. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.

20. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.

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21. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion, the decision of the Promoter is final and binding on each entrant and no correspondence will be entered into.

22. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

23. The entrant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.

24. Unless otherwise specified, a prize is a single event for the winner (and their guest) and cannot be separated into separate events or components.

25. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.

26. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.

27. Authorised under: ACT Permit No. TP19/03595, NSW Permit No. LTPS/19/35624 and SA Permit No. T19/1012.

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